



INFORMATIONAL MEMO

April 22, 2020
EAP IM 01-20

TO: ALL FIELD OPERATIONS STAFF

FROM: MARIA WORTMAN-MESHBERGER, CHIEF, EMPLOYMENT & SUPPORT SERVICES

SUBJECT: ENERGY ASSISTANCE PROGRAM (EAP) APPLICATIONS

During the current health situation, the Energy Assistance Program offices and many intake sites have been closed to the public; however, applications are still being accepted and processed.

A customer inquiring on how to obtain an EAP application can:

- Visit the DWSS website under the Energy tab on the Apply for Assistance page to print an application
- Call the EAP office at 702-486-1404 or 775-684-0730 to have one mailed
- Visit one of the sites listed under 'Paper Applications' on the DWSS home page

The Energy Assistance Program is accepting completed EAP applications via mail, fax, through the DWSS office drop boxes, or the EAP email at energyassistance@dwss.nv.gov.

If you have questions regarding this Informational Memo, please contact Betsy Ransdell, Social Services Program Specialist at (775) 684-0552.