

# Guest DIRECTORY



CASINO & HOTEL

# Our Services

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## CHECK-IN/CHECK-OUT

Check-in is 3:00pm, check-out is 11:00am. Please call the front desk if outside arrangements are needed.

## BREAKFAST

Our complimentary breakfast offers a variety of delicious options served daily. Weekdays 6:00am to 9:30am. Weekends and holidays 7:00am to 10:30am.

## INTERNET

Free Wi-Fi is available throughout the hotel.

## BUSINESS CENTER

Print your boarding pass, check your email, or browse the web. Our business center is located on the first floor.

## FITNESS CENTER

Located on the first floor. Equipment includes elliptical, treadmills, exercise bikes, and weights.

## ICE & VENDING MACHINES

Ice machines and vending machines are located on the first and fourth floor.

## MEETING ROOM

Meeting rooms are available. Please contact the front desk to make arrangements.

## LAUNDRY

Guest laundry is located on the first floor.

## NON-SMOKING ROOMS

Smoking in a non-smoking room will result in a \$200 room recovery fee placed on your room account.

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## HOUSEKEEPING

Should you need extra towels or blankets, please call the front desk.

## CRIBS/ROLLAWAYS

Cribs are free to guests. We have rollaways for your convenience at \$10 per night. Please call the front desk.

## PETS

Dogs are allowed in specified rooms only. A non-refundable fee of \$50 plus tax will be added to the room.

## ATM

ATM is located in the Casino next door.

## INN CASE MARKET

Laundry supplies are available for purchase at front desk.

## DID YOU FORGET?

We're here to make your stay as comfortable as possible. Please contact the front desk if you forgot or ran out of any of the travel necessities below:

comb, deodorant, diapers, feminine products, hairspray, razor, shaving cream, shower cap, toothbrush, toothpaste, shower mat, sewing kit, lint brush, stationary/envelopes, mouthwash, ethernet cables.

# Safety & Security

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Your safety and the security of your personal property are of primary concern to us. We urge you to take advantage of the following suggestions:

## BE PREPARED

Please take a moment to look at the floor plans on the back of the room door. Find alarm pull stations and fire extinguishers on your floor. Find the OFF switch on your air conditioner. In case of fire, turning off the air conditioner will prevent smoke from being drawn into your room.

## EMERGENCY INFORMATION

In case of Fire - Stay calm. Pull the nearest fire alarm. If possible, close doors around the fire area. Call the hotel operator at ext. 0. Exit from the building (if at all possible). Take your room key with you.

In case of Smoke - If your room is filled with smoke, fold a wet towel into a triangle and tie it over your nose and mouth. Get on your hands and knees (or stomach) and crawl to the door. Feel the knob. If hot, do not open; if cool, open slowly. Take your room key. If the hallway is filled with smoke, stay next to the wall and count the doors as you crawl to the exit staircase. Walk down the exit staircase. If the staircase begins to fill with smoke, return to your room.

## GENERAL SECURITY

If you cannot leave your room dial 0. If unavailable, call the fire department at 911. Shut off air conditioner. Wedge a wet cloth under the door and around the doors and vents. Remove drapes from windows. Check to see if there is smoke outside the window; if there is no smoke outside and the window may be opened, hang a sheet or light-colored material outside. This will signal your location, letting firefighters know that the room is still occupied. Keep part of the sheet inside the window, wet with water. Fill the bathtub or sink with cold water for firefighting. Use the ice bucket or other container to keep water available and quickly moisten the wet cloths that are keeping the smoke out. Do not break the window, do not jump. Stay low and continue firefighting until help arrives. If the need arises and the city's civil defense sirens are activated, we will in turn activate the hotel's fire alarm system to warn you that immediate evacuation to the lower level is mandatory. Employees will be stationed throughout the hotel for your assistance. The hotel will do its best to notify you when the sirens are sounded, either by phone or door to door.