

Why is the casino closing?

The decision to permanently close Sam's Town Tunica was made after careful consideration of a variety of business factors. While this is not an easy decision, we are grateful for the many years of support from our loyal guests.

Is there going to be another casino here, or will the license be relocated to another part of the state?

No, the casino will permanently close on November 9, 2025, at 10 pm.

When is the last day to use direct marketing offers or comps?

Offers will be valid until the casino closes on November 9, 2025, at 10 pm.

Can offers be honored at another Boyd property before/after the closure?

No, offers will continue to be valid at Sam's Town Tunica through November 9, 2025, at 10 pm.

What will happen to my Boyd Reward points?

Any unused Boyd Reward points will still be available for use at any of our 26 properties for 6 months after Sam's Town closes or for as long as you continue to play on your Boyd Rewards card at another Boyd destination.

When is the last day to download points for purchases or fast play at Sam's Town?

Points can be redeemed until the day the casino closes on November 9, 2025. After that, points can be redeemed at any of our 26 destinations nationwide.

Can points be cashed out at the Cage?

No, points can continue to be redeemed for FastPlay or for complimentary items.

How long are my points valid following the closure?

Points will be valid for 6 months from closure or for as long as you continue to play on your Boyd Rewards card at one of our other 26 destinations nationwide.

What happens to my Boyd Reward Tier Credits and status?

Boyd Reward Tier Credits and tier status earnings are still available and can be used at 26 destinations nationwide. You can view your account online at BoydRewards.com

I earned Titanium status this year. Will I still receive my gift?

Yes, you will receive your annual gift as part of renewal events in April 2026. You will be invited to IP to select your gift.

I earned Onyx Status this year. Will I still receive my gift?

Yes, you will receive your annual gift as part of renewal events in April 2026. You will be invited to one of our 26 destinations to select your gift.

I am currently Emerald, Onyx or Titanium. Will I continue to receive quarterly trip benefits?

Yes, you are still eligible to receive quarterly trip benefits to Las Vegas, IP and other Boyd Destinations.

Can I still receive discounted or comp rooms at other Boyd properties?

Yes, you are eligible to receive discounted and comp rooms at other Boyd properties, simply visit BoydRewards.com.

SAM'S TOWN

HOTEL & GAMBLING HALL, TUNICA

Don't Let The Game Get Out Of Hand. Gambling problem? Call 1-888-777-9696.

Will the Hotel continue to accept reservations?

The hotel will continue to operate until November 2, 2025.

How do I make a payment for outstanding markers?

Guests with outstanding markers shall be informed of the property closure and the need for any marker balances to be paid or the marker deposited.

Can I collect front money/safekeeping after closure, and if so, where?

Guests with outstanding safekeeping or front money balances shall be informed of the property closure and the need for the balances to be distributed. If the guest is unable to be contacted the funds will be turned over to the Mississippi Department of Revenue in accordance with unclaimed property requirements.

What happens to funds from progressive jackpots?

Progressive funds will be distributed through drawings each Saturday between October 4 and November 1, 2025.

Guests may visit Sam's Town Tunica and claim one free entry each Saturday during the promotion period.

Where and how will I obtain copies of Gaming Activity Report, Win/Loss, and W2G?

Guests can obtain Win/Loss and W2Gs through their Boyd Rewards on-line account at Boyd Rewards

Where and how do I redeem Sportsbook Tickets, Slot Tickets and Chips?

Sportsbook Tickets, Slot Tickets and Chips will be redeemable at Sam's Town until 10:00pm November 9, 2025. After closing all will be redeemable in person or by mail at:

IP Casino
850 Bayview Avenue
Biloxi, MS, 39530-1701

Sportsbook Tickets & Slot Tickets are redeemable by the expiration date printed on the ticket. Chips are redeemable by January 19, 2026.

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